



**Bright Consulting Solutions (BCS)** is a small minority Management Consulting firm delivering Professional & Administrative services to its' Public and Private Clients. Our Service offerings include Program Management, Strategic Planning & Analysis, Enterprise Risk Management, and Information Technology products and services.

- **Bright Consulting Solutions Information:**
  - Founded in 2007
  - Headquartered in San Antonio, TX
  - **Certifications: DBE, AABE, ESBE, MBE, SBE, TX HUB**
  - **DUNS #: 967732145, CAGE#: 6BS76**
- **Professional & Administrative Services & Support Focus areas:**
  - Program Management
  - Strategic Planning & Analysis
  - Enterprise Risk Management
  - Information Technology

***"BCS deploys project and full time workforce compliments that design and implement "Thought Leadership" Ideas. This approach facilitates process improvements which adds value to our client's operational efficiency, effectiveness and profitability."***

**Primary NAICS Codes:**  
541611, 541519, 541612, 541613, 541614, 541618, 561110

**Primary NIGP Codes:**  
918-4, 918-6, 918-20, 918-21, 918-49, 918-75, 918-90

**Past Performance Service Areas & Clients:**

Program Management	Planning & Analysis	Risk Management	Information Technology
NASA Kennedy Space Center	Advantage Rent-a-Car	Valero Energy Corp	Whataburger, Inc.
Department Homeland Security	BWIA-Michigan, Saginaw Arts & Science Academy	Rackspace Hosting	AFMA, AFPA, AFPOA (USAF)
NASA Johnson Space Center	USAA Federal Bank	University of Houston	Miami-Dade County Public School District
Whataburger, Inc.	AFMA, AFPA, AFPOA (USAF)	AFMA, AFPA, AFPOA (USAF)	ACS Inc.
Billing Concepts Inc.	Billing Concepts Inc.	Billing Concepts Inc.	Billing Concepts Inc.
Bill Serve Inc.	Bill Serve Inc.	Bill Serve Inc.	Bill Serve Inc.
ACS Inc.	ACS Inc.	USAA Insurance	Broward County Public School District



**Service Offerings**

- Professional
- Administrative



**Strategic Planning**

- Forecast Modeling
- Financial Reporting
- Planning & Analysis
- Cost Governance
- Inventory Mgmt.



**Auditing**

**Risk Management**

- Audit Advisory
- Sarbanes Oxley
- Internal Controls
- Tech Risk Mitigation
- Compliance Audits



**Information Technology**

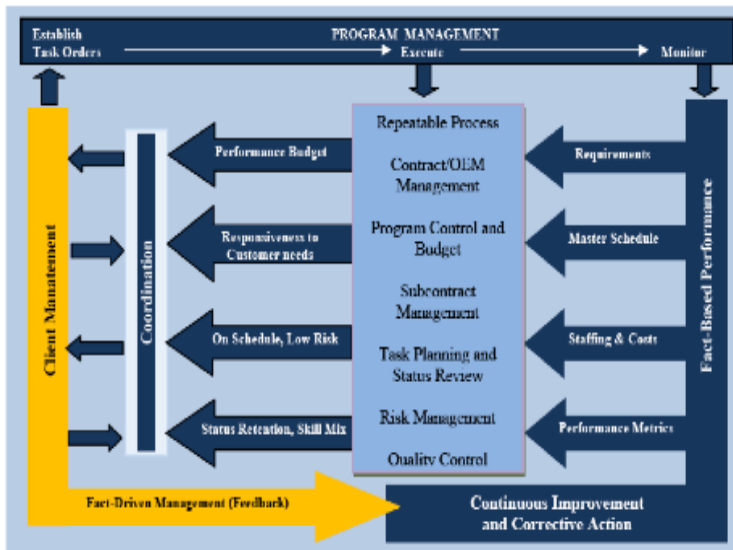
- Install & Deployment
- Maintenance
- System Design
- Network Security
- Information Assurance
- Data Security



Bright Consulting Solutions (BCS) is a small minority owned Management and Administrative Consulting firm delivering Professional and Administrative services to its' clients. Concentrating in the areas of Program Management, Strategic Planning, Enterprise Risk Management and Information Technology, BCS deploys project and full time workforce compliments that design and implement "Thought Leadership" Ideas that drive Process Improvements and adds value to our clients' operational efficiency and profitability.

The BCS leadership team possesses over 60 years of corporate, small business and government contracting experience. The leadership team leverages this experience to service the government and commercial sectors. BCS has provided highly rated consulting services to its' current and past commercial clients (including Valero, Whataburger, Inc., Advantage Rent-A-Car, Lockheed Martin, Rackspace Hosting, Dell Inc., State Farm Insurance, USAA Federal Bank) and its' government clients (including NASA, Department of Homeland Security, State of Florida, Miami-Dade County School Board, Broward County Schools, and U.S. Air Force). BCS has earned a reputation of delivering first class management consulting services by placing the Client's 100% customer satisfaction as its' number one priority.

### Program Management



Bright Consulting Solutions offers a broad array of program management services, ranging from full program management teams to temporary project management support. BCS recruits and assigns talented, Subject Matter Experts and technical professionals, who possess leadership qualities that assure a successful program and/or project. Bright Consulting Solutions' Program and Project

Managers provides detailed project planning, scheduling, budgeting, and as well as innovative approaches to track project schedules, financial and technical performances. Our portfolio of support services focus on the lifecycle of project performance by providing end-to-end program solutions (starting at idea conception thru project implementation and review). BCS consultants leverage



process improvement methodologies to analyze activities, roles, and objectives to assure clarity and optimal performance. Our goal is to increase the business productivity of our customers by helping them obtain maximum potential from their human and technological resources.

### Strategic Planning, Reporting and Analysis

We help industry leading service and support operations set their strategic goals, improve operational efficiency and drive world class levels of performance, while improving customer satisfaction and loyalty.



Our proven strategic planning methods leverage input from key decision makers within the organization, interviews with individual contributors and discussions with key customers to develop the strategic plan and align organizational objectives for maximum business results. In addition, we align the strategy with customer service industry

standards and best practices to ensure your success.

Our team of executive level service professionals, each has over twenty years of industry experience covering Support, Field Service and Professional Service operations. Our consultants are experts at helping your organization manage the rapid change and complexities inherent to technology service operations. They have spent their careers running service and support operations and solving the complex problems that challenge the industry.





## Enterprise Risk Services

The Enterprise Risk Services practices of Bright Consulting Solutions (BCS) help organizations build value by taking a Risk Intelligent approach to managing financial, technology, and business risks. This approach helps BCS clients:



- Focus on their areas of increased risk; bridge silos to effectively manage risk across organizational boundaries; and
- Pursue not only risk mitigation, but also intelligent risk taking as a means to value creation.

BCS's offers consulting, process and training solutions to help clients manage risk while creating value for stakeholders. Our service addresses the complete range of threats a business faces. Our approach to Enterprise Risk Management (ERM) is based on making

the entire business risk aware and equipped in risk-based decision-making and risk mitigation. We view risk management not as a reactive exercise but as an active function that has a key role in business strategy. We help clients build enterprise-wide capabilities in identifying, assessing and handling social, regulatory, political and economic risks to their business.

BCS's ERM practice combines process, people, technology and knowledge to devise and execute disciplined ERM solutions for our clients. Our ERM team has multi-disciplinary capabilities and experience across multi-industry ERM engagement. In an environment where pressure from consumers, shareholders is exacerbated by economic and regulatory changes, BCS's ERM service can give businesses a competitive edge.





## Administrative & Professional Services

BCS provides comprehensive professional and administrative services for the operation and management of government and commercial entities. BCS offers the ability to reclaim the hours spent on administrative tasks so organizations will have more time to focus on its core business.

### Program Management & Administrative Support

Outsourcing your organization's administration to BCS enables you to:

- Increase your organization's efficiency and productivity,
- Reduce your need to hire, train, manage and terminate employees,
- Utilize key employees for more advanced revenue generating responsibilities,
- Present a polished, professional image to your clients,
- Maintain quality, consistency, accuracy and confidentiality, and
- Eliminate or minimize your costs for payroll, insurance, and employee benefit.

## Information Technology

Rapid deployment of highly skilled and cleared IT personnel is Bright Consulting Solutions' core focus. Our consultants provide scalable network management and application development solutions to support a wide range of environments (from local networks to global enterprises). In a government environment faced with decreased budgets and a higher demand for data sharing, BCS is essential to achieving your mission. Our Information Technology Solutions include:



### IT SUPPORT SKILLS:

- Help Desk & Desktop Support
- Hardware Deployment, IMAC (Installations,

- Moves, Adds, Changes)
- Asset Inventory & Reconciliation
- IT Training and technical writing
- MCSE, CompTia, A+
- Network +
- Security +
- IT Infrastructure
- Data Center & Call Center Operations
- Network Design, Implementation and Operations
- ITIL Services